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**VIA E-MAIL**

Isedua Oribhabor  
Access Now  
isedua@accessnow.org

Dear Isedua:

Thank you for your letter to AT&T dated May 18 and relating to the Corporate Accountability Index published by Ranking Digital Rights. We welcome the opportunity to discuss AT&T's commitment to respecting human rights in the digital age and our performance in RDR's 2020 Corporate Accountability Index, on which we received a strong score again this year.

AT&T's commitment to respect its users' freedom of expression and privacy rights is reflected in our [Human Rights Policy](#) and our [Privacy Policy](#), both of which we update periodically, our semi-annual [Transparency Report](#), and our internal governance structure. We report on our respect for [freedom of expression](#) and [privacy](#) through our human rights issue briefs. Our Human Rights Committee oversees these issues and is chaired by our Chief Sustainability Officer, under the direction of, and reporting to, our Public Policy and Corporate Reputation Board committee.

Your letter suggests that AT&T "should clarify what types of user information it collects, infers, and retains, and for what purposes." We are pleased to report that, since the review period for the 2020 RDR assessment closed, we have updated our [Privacy Policy](#), which provides information about precisely these questions that may be of interest to our customers. Using plain language, the policy fully and transparently addresses the information we collect, how we collect it, how we use it, how we share it, as well as explaining our customers' privacy choices and controls. Additionally, the policy lays out the new privacy rights that AT&T provides to its customers in response to the California Consumer Privacy Act.

Thank you for the opportunity to respond to the issues you raised. Please let us know if you have any additional questions or concerns.

Very truly yours,

*Jeff Dygert*

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