Business and Human Rights Centre

US corporate human rights index:

Tracking changes in company commitments to human rights

Findings as of July 2026

Amazon

Indicator	Finding - 2025	Source	Source Link	Yes/no change	Change
Policies and commitments					
General					
Human rights policy - UNGPs	Amazon is committed to respecting internationally recognized human rights as defined by international standards and frameworks developed by the United Nations (UN) and the International Labour Organization (ILO), including the UN Universal Declaration of Human Rights; the Core Conventions of the ILO; and the ILO Declaration on Fundamental Principles and Rights at Work.	Webpage - Global Human Rights Principles	https://sustainability.aboutamazon.com/human-rights/principles	No change, but added additional references	https://sustainability.aboutamazon.com/human-rights/principles: https://sustainability.aboutamazon.com/amazon-supply-chain-standards-english.pdf: https://sustainability.aboutamazon.com/modern-slavery-statement.pdf:
Human rights policy - ILO Core Labor Standards	See above			See above	
Forced labor & prison labor	We do not tolerate the use of child labor, forced labor, or human trafficking in any form—including slave labor, prison labor, indentured servitude, or bonded labor—in our operations or value chain.	Modern Slavery Statement	https://sustainability.aboutamazon.com/2021-modern-slavery-statement.pdf	Updated; also see sources in Human rights policy-UNGPs	2025 Modern Slavery Statement. https://sustainability.aboutamazon.com/modern-slavery-statement.pdf
Human rights defenders & civic space	We maintain an escalation process to evaluate credible allegations...including, but not limited to, those published by governments, human rights defenders.	Modern Slavery Statement	https://sustainability.aboutamazon.com/2021-modern-slavery-statement.pdf	Updated, and additional source	2025 Modern Slavery Statement. https://sustainability.aboutamazon.com/modern-slavery-statement.pdf https://sustainability.aboutamazon.com/hre-complaints-procedure Amazon is committed to ensuring the people, workers, and communities that support our entire value chain are treated with fundamental dignity and respect, ...If you have a concern about a human rights or environmental issue...
Gender equality and women's empowerment	Diversity, equity, and inclusion are good for business—and more fundamentally—simply right. Our support of the United Nations Women's Empowerment Principles underscores our longstanding work to promote gender equality and empowerment in the workplace, marketplace, and communities, and we are encouraged to see other like-minded businesses coming together to drive positive change.	Webpage - WEPS	Amazon.com, Inc | WEPs	No change, but added additional references	https://www.womhub.com/amazonsustainablesellers.html WomHub, in collaboration with Amazon, is launching the Amazon Sustainable Sellers Incubator, a programme designed to support and equip female founders in the manufacturing sector with the digital, business, and sustainability skills needed to grow and scale their enterprises. Through targeted training, mentorship, market access opportunities, and tailored support for listing products on Amazon, the programme aims to strengthen women-led manufacturing businesses, improve competitiveness, and drive sustainable economic participation across South Africa. https://sustainability.aboutamazon.com/stories/how-amazon-helps-fund-and-advance-women-led-climate-solutions The Resilient Futures Fund invests in women at the forefront of climate innovation with seven new grantees from across Latin America.
Indigenous Peoples	See land rights			No change	
Natural resources					
Responsible mineral sourcing	Responsible and Sustainable Material and Commodity Sourcing: 1. Minerals: Amazon is committed to avoiding the use of minerals that have fueled conflict. Suppliers should support our effort to identify the origin of designated minerals used in our products consistent with recognized due diligence frameworks. In line with this due diligence, Suppliers should source from smelters and refiners that have successfully completed a recognized thirdparty responsible minerals audit. We are also scoping expansion of our human rights due diligence beyond conflict minerals to other minerals with human rights risk. [Human Rights Risk Assessment]	Amazon Supply Chain Standards Human Rights Risk Assessment: Amazon Devices	https://sustainability.aboutamazon.com/amazon-supply-chain-standards-english.pdf https://sustainability.aboutamazon.com/amazon-devices-hria.pdf	No change	
Conflict minerals	See responsible mineral sourcing				
No deepsea mining	No evidence	Voices calling for a moratorium	https://deep-sea-conservation.org/solutions/no-deep-sea-mining/momentum-for-a-moratorium/companies-and-	No change	
Land rights	Land and Natural Resource Rights: 1. Land and Natural Resource Rights Suppliers must respect the legal land rights of individuals, indigenous people, and local communities, inclusive of their established public, private communal, collective, indigenous, and customary rights over natural resources (e.g., fisheries, forests, and water). Suppliers may not engage in land grabbing or illegal use of land or natural resources in our supply chain. Supplier utilization of land and natural resources, including acquisition, development, or lease are subject to Free, Prior, and Informed Consent (FPIC) of the affected local communities, such as women, indigenous peoples, and other marginalized stakeholders. Upon Amazon's request, Suppliers are required to demonstrate a legal right to use land and/or natural resources.	Amazon Supply Chain Standards	https://sustainability.aboutamazon.com/amazon-supply-chain-standards-english.pdf	No change	
Free, Prior, and Informed Consent (FPIC)	See land rights			No change	
Technology					
Responsible AI	This AWS Responsible AI Policy ("Policy") applies to your use of artificial intelligence and machine learning Services, features, and functionality (including third-party models) that we provide (collectively, "AI/ML Services"). This Policy supplements the AWS Acceptable Use Policy and AWS Service Terms. Prohibitions: - for intentional disinformation or deception; - to violate the privacy rights of others, including unlawful tracking, monitoring, and identification; - to depict a person's voice or likeness without their consent or other appropriate rights, including unauthorized impersonation and non-consensual sexual imagery; - for harm or abuse of a minor, including grooming and child sexual exploitation; - to harass, harm, or encourage the harm of individuals or specific groups; - to intentionally circumvent safety filters and functionality or prompt models to act in a manner that violates our Policies; - to perform a lethal function in a weapon without human authorization or control. Responsible AI Requirements: If you use the AI/ML Services to make consequential decisions, you must evaluate the potential risks of your use case and implement appropriate human oversight, testing, and other use case-specific safeguards to mitigate such risks. Consequential decisions include those impacting a person's fundamental rights, health, or safety (e.g., medical diagnosis, judicial proceedings, access to critical benefits like housing or government benefits, opportunities like education, decisions to hire or terminate employees, or access to lending/credit, and providing legal, financial, or medical advice). You agree to provide information about your intended uses of the AI/ML Services and compliance with this Policy upon request. You and your end users are responsible for all decisions made, advice given, actions taken, and failures to take action based on your use of AI/ML Services. AI/ML Services use machine learning models that generate predictions based on patterns in data. Output generated by a machine learning model is probabilistic, and generative AI may produce inaccurate or inappropriate content. Outputs should be evaluated for accuracy and appropriateness for your use case. It's your responsibility to ensure you comply with any laws, rules, and regulations applicable to your use of the AI/ML Services. This includes laws specific to artificial intelligence such as the EU AI Act. AWS may investigate and enforce violations of this Policy as noted in the AWS Acceptable	Webpage - Responsible AI Policy (lasted updated January 13, 2025)	https://aws.amazon.com/ai/responsible-ai/policy/	No change but added additional reference	https://sustainability.aboutamazon.com/amazon-supply-chain-standards-english.pdf Suppliers that develop (or contribute to developing), train, or use artificial intelligence (AI) must do so according to legal requirements and should strive to follow best practices for responsible AI.
Human rights policy - freedom of expression and information and privacy	Amazon is committed to respecting the human rights of our customers. We put our customers at the heart of everything we do and relentlessly innovate to meet their needs, enrich their lives, and make every day better. We approach our technology design with a focus on privacy, safety, security, access to information, and free expression. [Human Rights Principles] Amazon understands that customers care how their personal data is collected, used, and shared, and we work every day to earn and maintain customer trust. Across all of our products and services, our principled approach to privacy begins with transparency, customer control, and security." [Sustainability Report 2021, 71] "We know that you care how information about you is used and shared, and we appreciate your trust that we will do so carefully and sensibly. This Privacy Notice describes how Amazon.com and its affiliates (collectively "Amazon") collect and process your personal information through Amazon websites, devices, products, services, online and physical stores, and applications that reference this Privacy Notice." [Webpage - Privacy Notice]. We receive and store any information you provide in relation to Amazon Services. [...] You can choose not to provide certain information, but then you might not be able to take advantage of many of our Amazon Services. [...] We automatically collect and store certain types of information about your use of Amazon Services, including information about your interaction with content and services available through Amazon Services. [...] We might receive information about you from other sources, such as updated delivery and address information from our carriers, which we use to correct our records and deliver your next purchase more easily." [Webpage - Privacy Notice]. "We make available to you services, products, applications, or skills provided by third parties for use on or through Amazon Services [...] You can tell when a third party is involved in your transactions, and we share customers" personal information related to those transactions with that third party. [...] We employ other companies and individuals to perform functions on our behalf. [...] These third-party service providers have access to personal information needed to perform their functions, but may not use it for other purposes. [...] As we continue to develop our business, we might sell or buy other businesses or services. In such transactions. customer information generally is one of the transferred business assets but remains subject to the	Human Rights Principles Sustainability Report 2021 Webpage - Privacy Notice	https://sustainability.aboutamazon.com/global-human-rights-principles.pdf https://sustainability.aboutamazon.com/2021-sustainability-report.pdf https://www.amazon.com/gp/help/customer/display.html?nodeId=GX7NJQ4ZB8MHFRNJ	No change	
Living wage					

Living wage, own operations	Our commitment to providing a fair wage extends across the globe. For example, in the UK, Amazon's starting wage for full-time, part-time, temporary, and seasonal employees—between £10 and £11.10 per hour, depending on location—is also above the national living wage." [Safety Report 2022, 4] "Amazon strives to be a great place to work, whether our employees are building lifelong careers with us or developing skills to help them on their professional journeys. This begins with offering competitive starting wages in locations around the world, and continues with benefits, support, and opportunities to help employees reach their full potential. [...] We're proud that our average starting wage has increased to $18 per hour in the U.S. In the UK, Germany, and France, our minimum starting wages are 10 GBP, 12 EUR, and 10.88 EUR, respectively." [Sustainability Report 2021, 46]	Safety Report 2022 Sustainability Report 2021	https://safety.aboutamazon.com/delivered-with-care.pdf https://sustainability.aboutamazon.com/2021-sustainability-report.pdf	Added reference	https://sustainability.aboutamazon.com/2025-report P.30 Employee Experience section, Prioritizing Compensation and Pay Equity sub section: "As one of the largest private employers in the U.S., our compensation practices affect employees, their families, and the communities where they live and work. In 2025, we incrementally invested nearly $1.2 billion in pay for frontline operations employees, bringing average hourly pay to over $23, and average total compensation to over $30 per hour, when including the value of their elected benefits." "Amazon invested $500 million in international wage increases in 2025. In the UK, we increased compensation for hourly operations employees to at least £14.30, a 43% increase since 2022. In Germany, we increased the starting hourly wage for logistics employees to at least €15.65, a 38% increase since 2020. On average, after two years of service, logistics employees in Germany receive benefits and an annual salary of €40,000." "We maintain pay practices that promote fair and competitive compensation while complying with all legally required reporting obligations." "A 2025 review found that women employed in the U.S. earned 99.9 cents for every dollar that men earned, and women globally earned the same as men ($1 for every dollar) performing comparable jobs."
Living wage in supply chain	No evidence	Fashion Checker	https://fashionchecker.org/brand-profile.html?q=11708	Added reference	https://sustainability.aboutamazon.com/2025-report Responsible Supply Chain section, Fair Wages subsection p.38 Amazon believes workers have the right to be paid fairly for their work. Our Supply Chain Standards require suppliers to pay their workers in a timely manner and to satisfy or exceed applicable wage laws, including on minimum wages and allowances, overtime pay, benefits, and paid leave. In 2025, Amazon Operations started exploring how best to set starting wages in countries that do not have a legal minimum wage, informed by global fair wage calculation methodologies.
Human rights due diligence and supply chain					
Process for assessing human rights risks and impacts	Within Amazon's own operations, we deploy a variety of mechanisms to conduct due diligence, assessing and responding to risks across the company. We use human rights saliency assessments to assess enterprise-wide risks and use both saliency assessments and human rights impact assessments to assess risks specific to Amazon businesses, including in the sectors and the countries where we operate. Amazon businesses work toward integrating these Principles into their operations and business relationships by conducting human rights risk assessments, remedying identified issues, and integrating human rights risk management systems. In our supply chain, we assess and respond to risk by leveraging internal and external data and guidance from stakeholders, including industry experts, civil society groups, and nongovernmental organizations. We engage directly with suppliers and their workers, and conduct independent audits to verify compliance with our Supply Chain Standards. We work with suppliers on appropriate remediation measures and offer partnerships and programs to help them address risks and invest in worker well-being.	Webpage - Global Human Rights Principles	https://sustainability.aboutamazon.com/human-rights/principles	No change	
Heightened human rights due diligence in Conflict Affected and High Risk Areas (CAHRAs)	See conflict minerals				
Affected stakeholder engagement	Engaging with Stakeholders Human rights risks are systemic and complex, and addressing them requires us to reach outside of our own operations. Engagement with a range of external stakeholders (e.g., public, private, and civil society) is important to identifying positive outcomes for people across our business and key to our human rights due diligence approach.	Amazon Global Human Rights Principles	https://sustainability.aboutamazon.com/global-human-rights-principles.pdf	No change	
Human rights requirements in supplier code/requirements	Amazon is committed to respecting and supporting the UN Guiding Principles on Business and Human Rights, the UN Universal Declaration of Human Rights, the Core Conventions of the ILO, and the ILO Declaration on Fundamental Principles and Rights at Work. These Standards are derived from the above internationally recognized principles, standards, and frameworks. When interpreting these Standards, we follow UN and ILO guidance materials and definitions... All products sold in the Amazon Stores or products or services provided to Amazon must be manufactured, produced, or provided in accordance with these Standards and all applicable laws. Suppliers are required to conform to our Standards, even when our Standards exceed the requirements of applicable law	Amazon Supply Chain Standards	https://sustainability.aboutamazon.com/amazon-supply-chain-standards-english.pdf	No change	
Global Framework Agreement	No	IndustriALL-Union	http://www.industriall-union.org/global-framework-agreements	No change	
Access to remedy					
Grievance mechanism for own employees	Anyone who wishes to submit a concern about a human rights or environmental issue related to Amazon's business or supply chains may use Amazon's Human Rights and Environment Complaints webform, here, to report directly to Amazon.	Amazon Global Human Rights Principles	https://sustainability.aboutamazon.com/global-human-rights-principles.pdf	Added reference	https://sustainability.aboutamazon.com/modern-slavery-statement.pdf P.8: Amazon also empowers and encourages our employees to share their concerns and communicate candidly with us through multiple communication channels. These include grievance mechanisms and avenues for two-way dialogue with leadership through platforms like Amazon's Ethics Line, MyHR, and MyVoice—Amazon's primary Voice of Associate platform. We regularly conduct associate roundtables throughout our global operations to assess awareness of and access to these grievance mechanisms, identifying and addressing any potential barriers to their use.
Grievance mechanism for workers - supply chain	See above			Added reference	"https://sustainability.aboutamazon.com/modern-slavery-statement.pdf P.8: P.8: Beyond our employees, we want all workers in our supply chain to have the ability to voice their concerns in a safe and confidential manner— whether directly to us, through supplier-managed grievance mechanisms that we support, or by connecting our suppliers to third-party grievance mechanisms. We support suppliers in developing and improving their internal grievance systems through training, case management assistance, and process improvement guidance. We connect suppliers and service providers with trusted tools, products, and systems to hear directly from workers about their experiences and support the resolution of issues from workers' perspectives. In 2025, we collaborated with JP-MIRAI to implement worker voice mechanisms in our Japan supply chain. This initiative provided workers with secure channels to report workplace concerns, particularly regarding recruitment practices and labor rights. This initiative connects with Amazon's continued support to JP-MIRAI's fair and ethical recruitment initiative, which addresses recruitment corridor challenges in Bangladesh, Indonesia, and Nepal, primary countries of origin for migrant workers in Japan. Through our collaboration with Ulula, an EcoVadis company, we were able to expand our worker voice program, including worker surveys and a helpline to include Vietnam, joining Cambodia, China, India, and Pakistan. Additionally, in 2025, Amazon began working with the Hamary Awaz Helpline in Pakistan, a confidential platform designed for reporting and resolving workplace concerns. In Bangladesh, we work with Amader Kotha Helpline, which is a partner of Nirapon, an industry-led nonprofit that works with global brands, retailers, manufacturers, and other NGOs to build a culture of workplace safety in factories. In the United States, we began connecting supplier sites with Dignia, an industry grievance mechanism that provides workers with a confidential, independent channel to raise concerns.
Grievance mechanism for external individuals & communities	See above			Added reference	https://sustainability.aboutamazon.com/modern-slavery-statement.pdf P.8: We welcome anyone—including employees, contractors, suppliers, customers, and community members—to share concerns related to Amazon's business or supply chain directly with us through our Human Rights and Environmental Complaints Procedure. This procedure allows for anonymous submissions, is available in 19 languages and dialects, and can be accessed globally.
Governance and staffing					
Board and/or C-Suite-level oversight	Our human rights officer directs a central team that works across the company to conduct human rights due diligence and integrate respect for human rights into business decisions, and we offer training curricula to employees.	Amazon Global Human Rights Principles	https://sustainability.aboutamazon.com/global-human-rights-principles.pdf	No change	
Senior level responsibility for human rights	See above			No change	
Reporting and transparency					

Human rights reporting (integrated or stand-alone)	Included in 2024 Sustainability Report	2024 Amazon Sustainability Report	https://sustainability.aboutamazon.com/2024-amazon-sustainability-report.pdf	Updated	2025 sustainability report. https://sustainability.aboutamazon.com/2025-amazon-sustainability-report.pdf 2025 Amazon Modern Slavery Statement and Sustainability Report for 2025 https://sustainability.aboutamazon.com/modern-slavery-statement.pdf
Transparency Report	Yes	Webpage - Law Enforcement Information Requests	https://www.amazon.com/gp/help/customer/display.html?nodeId=GYSDRGWQ2C2CRYEF	Updated link	https://www.amazon.com/gp/help/customer/display.html?nodeId=GYSDRGWQ2C2CRYEF
Transparency Pledge	No	Transparency Pledge	https://transparencypledge.org/aligned/	No change	
Global Apparel Facilities in Open Supply Hub	3371	Open Supply Hub	https://opensupplyhub.org	Updated	3798
Memberships					
RBA	Yes	RBA	https://www.responsiblebusiness.org/about/members/	No change	
RMI	Yes	RMI	Members	No change	
GNI	No	GNI	https://globalnetworkinitiative.org/who-we-are/members/	No change	
IRMA	No	IRMA	Members / Partners - IRMA - The Initiative for Responsible Mining Assurance	No change	
RSPO	Yes	RSPO	https://rspo.org/search-members/	No change	
WEPs (signatory)	Yes	WEPs (signatory)	Amazon.com, Inc | WEPs	No change	
Lobbying and ethics					
Public statement or endorsement in support of mandatory human rights and environmental due ...	No evidence			No change	
Anti-bribery and anti-corruption policy	Employees may not bribe anyone for any reason, whether in dealings with governments or the private sector. The U.S. Foreign Corrupt Practices Act, and similar laws in other countries, prohibit offering or giving anything of value, directly or indirectly, to government officials in order to obtain or retain business. Employees may not make illegal payments to government officials themselves or through a third party. Employees who are conducting business with the government officials of any country must contact the Legal Department for guidance on the law governing payments and gifts to governmental officials. [Webpage - Code of Business Conduct] Our suppliers must not engage in bribery with anyone for any reason, whether dealings with government officials or the private sector. This includes offering, promising, giving, or accepting anything of value to obtain or provide undue or improper advantages to anyone for any reason. Our suppliers must not induce Amazon employees to violate our Code of Business Conduct and Ethics. [...] Suppliers are required to comply with applicable anti-corruption laws, including the United States Foreign Corrupt Practices Act and the United Kingdom Bribery Act, and never bribe a government official on Amazon's behalf. Suppliers must not offer, give, or promise anything of value, either directly or indirectly, to government officials to encourage them to act improperly or to reward them for doing so." [Supply Chain Standards 2019, 5] "Amazon operates a policy of continuous improvement, and we are committed to working with our suppliers to improve protections for their workers and workplace. We reserve the right to terminate a relationship at any time for failure to meet our Supplier Code of Conduct, however, we strive to always put the interests of workers first.	Webpage - Code of Business Conduct and Ethics Supply Chain Standards	https://ir.aboutamazon.com/corporate-governance/documents-and-charters/code-of-business-conduct-and-ethics/default.aspx https://sustainability.aboutamazon.com/amazon_supply_chain_standards_english.pdf	No change	

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