



HYATT HOTELS CORPORATION HUMAN RIGHTS STATEMENT

January 2017

Hyatt Hotels Corporation is a global hospitality company with widely recognized, industry leading brands and a tradition of innovation developed over our almost sixty-year history. We develop, own, operate, manage, franchise, license or provide services to a portfolio of properties, consisting of full service hotels, select service hotels, resorts and other properties, including timeshare, fractional and other forms of residential and vacation properties.

Hyatt has a long-standing commitment to support and respect the fundamental protection of human rights as embodied in the Universal Declaration of Human Rights. We believe that we have a responsibility to manage our business in a manner that is consistent with fundamental human rights and we attempt to foster similar ideals in those with whom we do business, including our owners, franchise operators and suppliers. This commitment is aligned with our Company core values and is supported by both our Code of Business Conduct and Ethics and our corporate social responsibility and diversity and inclusion strategies. Our Board of Directors oversees Hyatt executive officers and the management of the Company to ensure that our principles are consistently integrated across the Company.

Ethical Business Conduct

Hyatt's Code of Business Conduct and Ethics requires that business be conducted with honesty and integrity, and in compliance with all applicable laws. Company policies and practices establish clear ethical standards and guidelines for how we do business and also establish accountability. All associates are required to obey applicable laws and comply with specific standards relating to legal obligations, ethics, and business conduct. We have clear accountability mechanisms in place to encourage reporting of compliance with these standards.

Hyatt promotes an open door policy to encourage the reporting of any violations of company policy, misconduct or mistreatment. Hyatt also maintains a reporting tool through a website, www.hyattethics.com, and a dedicated toll-free number, to provide a way to anonymously and confidentially report activities that potentially may involve criminal, unethical or otherwise inappropriate behavior in violation of applicable law and/or Hyatt's established policies.

Human Rights of Our Colleagues

We respect the human rights of our colleagues including freedom from discrimination, forced or compulsory labor as well as freedom of association. We have a long-standing commitment to diversity and inclusion and remain dedicated to providing a safe and healthy work environment for all colleagues.

Protection of the Rights of Children

Hyatt complies with all applicable laws prohibiting the use of child labor and supports legislation to prevent and punish the crime of sexual exploitation of children. In keeping with our mission, Hyatt is committed to seeking to raise awareness concerning such exploitation, and will cooperate with law enforcement authorities to address any such instances of exploitation of which the Company becomes aware.

Elimination of Human Trafficking/Modern Slavery

Given the nature of our business, we are sensitive to the existence of human trafficking and we are

committed to working to establish steps that help prevent the use of Hyatt hotels for trafficking and to raise awareness concerning such exploitation wherever Hyatt hotels are located. We cooperate with law enforcement authorities in jurisdictions where Hyatt hotels are located. We also support efforts to eliminate forced labor and are publishing this statement in accordance with the UK Modern Slavery Act of 2015. We are committed to following all applicable employment related laws, including pay, overtime and work conditions, and insuring that Hyatt is a place where people can be their best.

The following are some of the ways that we express our commitment to combating human trafficking and modern slavery:

- Mandatory global human trafficking training program for managed hotels. Human trafficking training is a Hyatt brand standard and we make our training available for our franchise partners. In 2015, approximately 55,000 of our colleagues were required to take the training, which is integrated into Hyatt's onboarding process and compliance training.
- Hyatt worked in partnership with the International Tourism Partnership and our industry partners to develop the [International Tourism Partnership's Position Statement on Human Trafficking](#).
- Hyatt blocked onsite access to several websites commonly used for human trafficking across all U.S. hotels.
- Hyatt regularly works with local law enforcement officials in preparation for and during international sporting events to create heightened awareness around human trafficking.
- Signatory to ECPAT's Code of Conduct ([The Code](#)). The Code specifically focuses on the protection of children from sexual exploitation in the travel and tourism industries.
- Hyatt supports the U.S. Department of Homeland Security (DHS) Blue Campaign – a comprehensive program to end human trafficking.
- Hyatt strictly adheres to employment laws respecting pay and hours worked and promotes respect and dignity with our suppliers through our Supplier Code of Conduct.
- Hyatt supports programs around the world that help to prepare vulnerable youth with life and hospitality skills through partnerships that include [Youth Career Initiative](#).

Hyatt continuously assesses evolving human rights issues that have the potential to intersect with our business. Given the complexity of these issues, especially in a global context, we frequently collaborate with industry groups and experts to shape our knowledge and awareness of human rights. For example, Hyatt works in close partnership with the International Tourism Partnership (ITP) and is a leading member of the organization's Human Rights working group, where we are working with our industry peers to:

- Identify appropriate mechanisms to address human rights issues throughout the value chain, from direct employment to construction and supply chains
- Identify appropriate human rights key evaluation indicators to implement guidance and define targets
- Develop relevant training and other resources for those working in the industry

We are committed to respecting the rights of all parties consistent with applicable law and to continued dialogue on the principles espoused in this statement as we fulfill our mission as an organization.

Mark S. Hoplamazian
President & Chief Executive Officer