M&S respects the role of human rights defenders and does not tolerate threats, intimidation, retaliation, or physical or legal attacks against those exercising their rights to freedom of expression, association, peaceful assembly and protest, and we expect the same from our supplier partners, as outlined in our Global Sourcing Principles.

We embed this commitment through our human rights due diligence programme, including supplier contractual requirements, stakeholder engagement, compliance monitoring, worker voice channels and grievance mechanisms.

Concerns relating to human rights defenders can be raised through our independent publicly available whistleblowing hotline, Safecall, directly with UK or in-country colleagues, through business unit channels, or via relevant multi-stakeholder initiatives. We apply a strict anti-retaliation approach, as set out in our public grievance procedure here.

In order to ensure our business partners understand and respect our policy commitments relating to human rights, we have a number of activities in place. These include:

- Supplier workshops and capacity building on human rights, including worker engagement. You can read about our worker voice programmes in our 2026 Modern Slavery Statement and ESG report:
- Strengthening grievance mechanisms
- Participation in industry initiatives, collaborations and stakeholder engagement, including:
    - South India Textile and Garment Supply Chain project
    - Ethical Trading Initiative
    - International Accord
    - Human Rights Impact Assessments in Kenya and Spain, and stakeholder engagement, for example guidance on grower-provided accommodation for seasonal workers in the Agadir region.

In situations where it is not possible for our Global Sourcing Principles to be upheld, or for risks to be effectively mitigated through due diligence, we take appropriate action, as demonstrated by our decision to responsibly exit sourcing from Myanmar.