



MIB Anti-Slavery Statement

1 Introduction

This statement sets out MIB's actions to understand all potential modern slavery risks related to its business and to put in place steps that are aimed at ensuring that there is no slavery or human trafficking in its own business and its supply chains.

As part of the motor insurance industry, MIB recognises that it has a responsibility to take a robust approach to the possibilities of slavery and human trafficking.

The organisation is committed to preventing slavery and human trafficking in its corporate activities and within its supply chain.

MIB has conducted a risk assessment of its activities and relationships and although we believe the risk is low, we will take all reasonable steps to identify and mitigate against the possibility of modern slavery.

2 Organisational structure and its supply chains

MIB was established in 1946 to compensate the victims of negligent uninsured and hit and run (untraced) driving. Today our mission is to:

- Significantly reduce the levels and impact of uninsured and untraced driving in the UK
- Compensate victims of uninsured and untraced drivers fairly and promptly
- Provide first-class outsourced services for cross-industry data asset management.

We have offices in Milton Keynes and London and we employ over 500 members of staff from the local and surrounding areas.

MIB considers its supply chain as low risk because the majority of the supply chain is UK based with limited subcontracting to high risk environments.

3 Commitment

MIB places high emphasis on its employees displaying clear values in line with our brand:

- We conduct ourselves in accordance with the highest ethical principles
- We put our customers first
- We make a difference together



- We take pride in what we do
- We respect each other
- We are compliant with all relevant law and regulations

4 Responsibility

We expect all of our employees to display these values at the highest levels and our values filter through to an expectation that modern slavery and human trafficking does not occur in any part of our business or supply chain.

4.1 Policies

MIB operates the following policies that describe its approach to the identification of modern slavery risks and steps to be taken to prevent slavery and human trafficking in its operations:

4.2 Whistleblowing Policy

MIB encourage all staff, customers and other business partners to report any concerns related to the direct activities, or the supply chains, of MIB. This includes any circumstances that may give rise to an enhanced risk of slavery or human trafficking. MIB's whistleblowing policy is designed to make it easy for our employees to make disclosures, without fear of retaliation and they can find the details regarding how to make a protected disclosure in the Staff Handbook.

4.3 MIB Core Values

MIB's core values make it clear to our employees the actions and behaviour expected of them when representing our organisation. MIB is committed to maintaining the highest standards of employee conduct and ethical behaviour when carrying out their duties and managing our supply chain.

MIB will deal robustly with any allegation of modern slavery activity within MIB or its supply chain.

4.4 Supplier/Procurement Due Dilligence

MIB is committed to ensuring that its suppliers adhere to the highest standards of ethics. Suppliers are required to demonstrate that they provide safe working conditions where necessary, treat workers with dignity and respect, and act ethically and within the law in their use of labour. MIB works with suppliers to ensure that they meet the standards of this statement and improve their workers' working conditions. However, serious violations of our supplier code of conduct will lead to the termination of the business relationship. As a key risk, in order to identify and mitigate potential modern slavery risks we have committed to taking the following approach to our supplier due diligence:

- Include our expectations in our Pre-Qualification Questionnaire (PQQ) and the level of information to be supplied in a candidate's response;
- Verifying targeted suppliers' compliance as part our audit plan;
- Updating our contract templates for future procurements. Such contracts (as relevant) will include the following warranty obligation on the supplier:
- "the Services supplied under this Agreement shall be to the MIB's satisfaction and shall conform in all respects with all relevant laws, enactments and regulations, the MIB's conduct requirements, the relevant Specification or any associated specification, the Service Levels and the policies of the MIB notified to the Supplier from time to time (including but not limited to the MIB Security Standards, media, environmental, staff vetting, data handling, security, business continuity and the Relevant Policies);"

5 Training

MIB requires staff working in Procurement to undertake appropriate training to identify where our expectations may be at risk of being breached. In addition, all staff will be educated on modern slavery and the risks to the victims of such practices (e.g. how to identify those who may be victims of this activity in the workplace).

6 Executive Committee Approval

This statement has been approved by the organisation's Executive Committee, who will review and update it annually.

A handwritten signature in blue ink, appearing to read 'Ashton West', is written over a faint, illegible printed name.

Ashton West OBE
Chief Executive Officer

Date: 25/5/2017

