

## **Response from Orange**

The Business & Human Rights Resource Centre invited Orange to respond to an open letter from Access Now on Orange's performance in the [2020 Ranking Digital Rights Corporate Accountability Index](#), and the letter's recommendation that the company publish data on demands it receives to restrict content and accounts, handover user information, and shut down networks.

- Letter from Access Now to Orange, 18 May 2021, *Access Now*:  
<https://www.accessnow.org/cms/assets/uploads/2021/05/RDR-Orange-letter-2020.pdf>

On 30 June 2021, Orange sent the following response:

"I have contacted few weeks ago RDR office to inform them that our transparency report for the 2020 year was delayed due to the situation but also due to the fact that we are restructuring the format of this report to make it self-sustained for the readers. For these reason Orange timing for publication did not meet RDR calendar.

Orange is still very active in the GNI community and the company is dedicated to respect GNI principles, so the report was not an issue only the timing of publication.

The Orange report has been now published (yesterday) and you will find it in the following link:

<https://gallery.orange.com/rse/media/3e04935e-94ac-4867-b89d-f5c107316cad#v=Version1&l=en>

Hope this report respond to the expected demand from Orange."