

Qatar Manpower Solutions Company (Wisa)

Response to the Migrant-Rights.org article

Qatar Manpower Solutions Company (WISA) does not turn down requests from workers to switch sponsorship. Instead, it examines the request objectively and rationally to ensure that both the company and the worker aren't negatively impacted. It is important to mention that the company's activity is to provide temporary domestic workers to families, not to bring in manpower who are operated by companies and private offices licensed by MADLSA, thus the study of applications for sponsorship transfer is Necessary.

The procedures for transferring sponsorship for workers wishing to change their jobs are subject to the laws and conditions dictated by MADLSA, also applicable to Qatar Manpower Solutions (WISA).

Qatar Manpower Solutions (WISA) Operates on a large scale for recruitment from outside Qatar. So, we hold discussions and meetings with various embassies in the country to hire domestic workers who wish to work as rotating expatriate workers within the state of Qatar.

As previously stated, requests to transfer sponsorship are examined by a dedicated administration department as it's hard to recruit workers from their country (fair recruitment, which does not require the worker to pay any fees). And train them for two to three months while paying them a full salary, and then accept to transfer their sponsorship to another party. In this case, the company must approve the employee's resignation but return them to their home country in compliance with terms and contracts reached with the recruitment agencies to seek a replacement worker.

The Covid-19 pandemic had an impact on the entire world and all industries. The company had to analyze the accounts and plans during that time. Such circumstances imposed temporary laws and conditions. All scheduled everyday services have stopped. At that period, it was impossible to provide any daily services due to health concerns. Despite this, workers were receiving a basic pay of 750QR, food, and healthy accommodation.

As for the workers work on monthly contracts, their salaries were fully received, plus if they worked extra hours, which should not exceed 2 extra hours. The laws during Covid-19 pandemic were allowing 30% of the company's workers to resume their work. The company statement was amended, which was only temporary, and the workers resumed their work with full salaries.