

# **Samsung Electronic's response to concerns regarding child labour in Chinese factories**

*The Business and Human Rights Resource Centre invited Samsung Electronics to respond to the following item:*

*The Pinocchio Award nominees, Les Amis de la Terre, <http://www.prix-pinocchio.org/en/nomines.php> (the story on Samsung is in the category "Dirty Hands, Full Wallet").*

*Samsung Electronics provided the following response on 11 November 2014.*

At Samsung Electronics, we deeply care about the health and safety of all our employees and employees at our suppliers, and strictly maintain a zero tolerance policy on child labor. As part of our pledge against child labor, Samsung routinely conducts inspections to monitor our suppliers to ensure they follow our commitment.

For the supplier in question, we have conducted a thorough audit in March 2013 which was followed by a third party inspection in August 2013, and yet another one in June 2014. No cases of child labor were found during these audits.

We are urgently looking into the latest allegations and will take appropriate measures in accordance with our policies to prevent any cases of child labor in our suppliers.

We have demanded our suppliers to adopt a new hiring process to strengthen identity verification beginning the end of 2012.

These measures included face-to-face interviews of candidates before hiring, the use of an electronic scanner to detect fake IDs, and distribution of new supplier guidelines setting forth Samsung's commitments to preventing child labor.

In addition to these measures, a facial recognition system was introduced in April this year. Samsung believes it is our responsibility to hold ourselves and our suppliers to the highest standards of labor practices.

As part of this commitment and to pave the way for other companies, Samsung announced our Child Labor Prohibition Policy in China on June 27, 2014

The policy was co-developed with Centre for Child Rights and Corporate Social Responsibility (CCR CSR) in China, which is owned by Save the Children Sweden. It is an example of our efforts to promote a level of compliance that meets the same high standards we maintain at our own facilities.

As ninety percent of our parts are uniquely supplied in-house by Samsung's own manufacturing facilities, we can directly provide world-class working conditions throughout our global network of manufacturing facilities and comply with international labor standards in all regions in which we operate.

With regard to the small share of parts that are supplied by external suppliers, we are moving as fast as possible to address the labor related issues that have been identified from our own and third-party audits and are providing trainings to enhance their capabilities.

– <http://global.samsungtomorrow.com/?p=38613#sthash.nA7Ya7LH.dpuf>