

12 April 2019

Many thanks for getting in touch with us directly and giving Jack Wolfskin the opportunity to provide you with additional information on this case.

First of all, it is correct, that Jack Wolfskin worked with PT Jaba Garmino in Cikupa, Tangerang, until the factory went bankrupt. Our production share was only around 2% of the factory, as we were one of the smaller customers.

The last production for Jack Wolfskin was carried out in February 2015. We always paid on time, ordered constant production volumes with sufficient lead times so that the factory management was able to properly plan it into their production schedule.

This was also observed by the Multi Stakeholder Organization Fair Wear Foundation which controls as an independent external party Jack Wolfskin's efforts in compliance with social standards. The Fair Wear Foundation investigated the case and our behavior thoroughly throughout the entire time.

Fair Wear Foundation also wrote an extensive report about the case that can be found here: <https://www.fairwear.org/wp-content/uploads/2015/02/Jack-Wolfskin-Indonesia-complaint-report-2016-final.pdf>

We were the initial party who organized the meetings with other buyers of the factory to push the Indonesian curators to prioritize the payment of workers due wages and severance payments first from the assets before they pay banks or other stakeholders. When we realized that the process would possibly take years, we were the only company of the buyers of the factory which decided to take action. We actively contacted former workers and the union of the factory and set up a fund to support them.

With the great support from the union, we managed to get the bank account details of almost all of the workers who used to work in the factory and with the help of Fair Wear Foundation, Curators as well as the local union we managed to remunerate all workers of the factory from the fund we set up. We also invited other buyers to participate in this fund but didn't hear back from them so that we decided to go ahead with it on our own.

FWF has also made a video of this story to show what even a smaller customer can do. You can find the video on FWF Website: <https://www.fairwear.org/news/jack-wolfskin-acts-to-support-workers-at-jaba-garmino-factory/>

During the whole process, we were in touch and reported to Clean Clothes Campaign and WRC as well.

Even on the CCC (Switzerland) website, it is written, that only Jack Wolfskin took action in this case ([LINK](#)).