

Subject: Re: Deadline to respond EXTENDED Motorola solutions in our Weekly Update
Date: Friday, 17 May 2019 at 09:03:10 Eastern European Summer Time
From: Elvan Lindberg
To: Salma Houerbi
CC: Marti Flacks
Attachments: image001.jpg

Dear Salma,

please find our response to your request below.

Motorola Solutions provides communications systems to customers in more than 100 countries around the world, including governments, businesses and non-governmental organizations. The company has a long history of working with customers in countries throughout the Middle East and supports all efforts in the region to find a peaceful resolution to their differences.

As a well-respected and responsible corporate citizen, our global activities are conducted in accordance with U.S., local, country and other applicable laws, as well as our own code of business conduct. Our company has a comprehensive set of policies and procedures that address human rights that are designed to ensure that our operations worldwide are conducted with the highest standards of integrity.

As a matter of practice, we do not comment on the nature of our relationships with any of our more than 100,000 customers unless we have their written permission to do so. Maintaining the trust of our customers is critical to our ability to operate a business.

Kind regards,

Elvan

Elvan Lindberg

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Details of Motorola Solutions's subsidiaries in the EU/EEA can be found at:

<http://www.motorolasolutions.com/XU-EN/About/Subsidiaries>

On Mon, May 13, 2019 at 4:33 PM Salma Houerbi <houerbi@business-humanrights.org> wrote:

Dear Elvan,

I am writing to follow up on my email below to see whether **Motorola solutions** plans to respond to the allegations that the company supplies equipment routinely used by the Israeli military for the purpose of monitoring Palestinians.

We extended the deadline to respond to Friday 17th of May 2019. If we do not hear from you by that time, we will indicate on our website and Weekly Update that **Motorola Solutions** did not respond.

Please do let me know if you have any questions or if you are interested in responding and need additional time. We look forward to hearing whether **Motorola Solutions** will submit a response.

Best,

Salma Huerbi

From: Salma Huerbi and Marti Flacks – Business & Human Rights Resource Centre

Greetings from Business & Human Rights Resource Centre. We are writing to invite Motorola solutions to respond to an attached report claiming that Motorola Solutions supplies equipment routinely used by the Israeli military for the purpose of monitoring Palestinians. The report suggests that while this does not cause a criminal conduct, businesses supplying military or security technology to the Israeli military are contributing to, and may be criminally complicit in, extrajudicial killings and torture or cruel and inhuman treatment.

We would like to give you the opportunity to respond to these allegations before the story is further publicized in a forthcoming issue of our Weekly Update newsletter.

1. About the Resource Centre

[Business & Human Rights Resource Centre](#) is an independent non-profit organization that promotes greater awareness and informed discussion about human rights issues relating to business. Our website covers over 8,000 companies. It links to reports about positive initiatives by companies as well as reports about concerns that have been raised by civil society, including [Motorola](#). For further details, please see the [“About us”](#) section of our website.

2. Invitation to respond

Our free Weekly Update is sent via email to over 18,000 opinion leaders worldwide, including people in the media, business, investment firms, the United Nations and other international organizations, governments and NGOs. For our Weekly Update on **Wednesday 15th of May** we plan to include a link to the following item:

- “Do Fund investments in the Occupied Palestinian Territory violate human rights?, April 24th 2019

Available [here](#).

We believe that it is important to give Motorola solutions the opportunity to respond when human rights concerns are raised about it, so that our readers have access to the company's perspective. Please note that we are not affiliated with the authors.

We would be able to add your full response in our Weekly Update if we receive it by **Wednesday 8th of May 2019**. We can link to a response in the form of a PDF, Word document or web-link, and would be grateful if the date is clearly indicated on it. If Motorola solutions does not provide a response, we will indicate in the Weekly Update that we invited it to respond, but that it did not do so.

Please do not hesitate to get in touch if you require any further information – we can be reached by email or telephone (see contact details below).

Regards,



Salma Huerbi
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