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In a recent report, "Private Security Contractors at War" published by Human Rights First, the organization refers to alleged shooting incidents in Iraq related to a lawsuit against Triple Canopy filed in the Circuit Court of Fairfax County, Virginia, USA. The wrongful termination suit was filed on July 31, 2006 by two former employees. On August 1, 2007 the jury determined that the plaintiffs were not wrongfully terminated "whistleblowers".

Triple Canopy requires all employees to maintain the highest professional and ethical standards in every aspect of their work, including in high-threat environments such as Iraq. The company also maintains strict guidelines and protocols for reporting the discharge of a weapon and requires all employees to immediately report any incidents that occur. Failure to report an incident is grounds for immediate termination.

The plaintiffs and others involved in the events failed to make an initial report, knowing full well that they were required to do so immediately. Upon eventually learning of the alleged incidents, Triple Canopy took immediate action to determine what had occurred. The company received varying and contradictory accounts, including at least one account that suggested that one of the plaintiffs initiated one of the incidents. Triple Canopy also checked with available military, police and hospital sources, and was unable to find evidence that anyone was harmed during the alleged incidents.

After a prompt initial investigation, Triple Canopy met with U.S. military authorities in Baghdad and provided a written report for further investigation and follow-up. Due to the conflicting and contradictory statements provided by company personnel, Triple Canopy presented what it considered to be an objective account of the alleged events, and assumed that U.S. military or other authorities would conduct an independent investigation.

Based on the company's own investigation, Triple Canopy determined that three company employees failed to report the incidents, a violation of company policy and U.S. Department of Defense requirements. Due to the serious nature of this violation, the three employees were immediately removed from duty and their employment was terminated.

Since commencing operations in Iraq in 2004, Triple Canopy has worked hard to maintain its reputation as a reliable and ethical company with one of the best safety records in Iraq. The company provides rigorous ethical training and has developed a written Human Rights policy for all company personnel. The company takes these alleged incidents seriously and remains committed to its principles of operating in a legal, ethical and moral manner. The company has supported and continues to support contractor accountability and regulation by the U.S. Government.